



**NUTRICIA
NAVIGATOR**

Personalized One-on-One Support to Help You Obtain Product Insurance Coverage and Faster Access to Nutricia Products



INVESTIGATE

- Contact your insurance plans to verify coverage and obtain prior authorization requirements
- Navigate the complex environment between you, your healthcare team & your insurance company to guide you in finding coverage
- Identify alternative coverage and help through employer coverage exception processes



SUPPORT

- Help with pre-determination and prior authorization
- Assist in appealing insurance denials for Nutricia products
- Answer questions regarding claim submissions and billing errors



SUPPLY

- Help with finding a local pharmacy, home healthcare or DME provider where Nutricia products are available
- Assist in determining the best purchasing options for your family's budget

**FREE
SERVICE FOR
FAMILIES**

We will stand by your side until **all coverage and access options are exhausted**

"The [Navigator] service was absolutely outstanding; we were granted coverage just yesterday."
-Navigator Mom

Navigator has helped over **7,000 patients** find coverage for Nutricia products to date

3 EASY STEPS TO GET STARTED



Visit Nutricia-NA.com/NutriciaNavigator
to download the
Navigator information form



Work with your healthcare
provider to complete form



Email or fax completed form[†]
to NutriciaNavigator@Nutricia.com
or 833-869-0554



Access Navigator Form

CONTACT NUTRICIA NAVIGATOR DIRECTLY

Monday-Friday 9:00 am – 6:00 pm ET

Phone: 800-365-7354 **Email:** NutriciaNavigator@Nutricia.com



Many Nutricia products are medical foods and intended for use under medical supervision

[†]Navigator will respond within 2 business days

^{**}WIC is a registered service mark of the US Department of Agriculture for USDA's Special Supplement Nutrition Program for Women, Infants and Children

^{***}TRICARE is a registered trademark of the Department of Defense, Defense Health Agency

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NUTRICIA

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